

## CHILDRENBeyondDISPUTE.COM

### Important Information About Our Courses

Hello and welcome to ChildrenBeyondDispute. To help you understand and plan for our courses, please take a moment to read/note/diarise the following information.

#### Product/Course Expiry:

Product/course expiry dates remain fixed and are calculated *from the date of purchase*. (Note: This does not apply to [CIMC courses purchased in bulk](#), which expire 90 days from ACTIVATION of each individual course.)

CIMC courses are available for 90 days, YCIDS courses are available for 7 days, videos are available for 1 day or 12 months (as indicated in the online shop).

- Here's an example: If you purchase a single YCIDS course on 1st June, you have 7 days to view the course, before it expires on 8th June. If you purchase a CIMC course on 1st June, the course will expire on 30th August.
- In each case, the course can be viewed as many times as desired within the active period.

When your product/course expires, you will no longer have access to the content, resources, or to your certificate (if applicable). Please understand that these expiry periods are automated, so we cannot make exceptions to the product/course expiry dates.

So...

- Please *plan ahead*.
- Write down your password and username for your ChildrenBeyondDispute account in a safe place that you will be able to find when you need to log into your account.
- Note the expiry date for your course/video on your calendar.
- [Download all documents in the course before your course expires](#). You will no longer have access to them after expiry.

#### Certificates for CIMC courses and YCIDS course:

The name you create for your CBD account is the name that will appear on your Certificate.

- In the ["My Account"](#) page, check that your name is entered as you want it to appear on your certificate.
- Ensure you download your Certificate BEFORE your course expires.

Hope that helps!

If you get stuck, check our [FAQs](#) sheet in the main menu.

Still stuck? Email [enquiries@childrenbeyonddispute.com](mailto:enquiries@childrenbeyonddispute.com).

**Thank you.**