

## CHILD INCLUSIVE MEDIATION & COUNSELLING ONLINE TRAINING

### Important Information About Course Access and Expiration

Hello and welcome to the CIMC online training course. To help you understand and plan for your course, please take a moment to read/note/diarise the following information.

#### Course Expiry:

The course expires **90 days from the date and time of purchase**.

- i.e. a course purchased on 20<sup>th</sup> September at 11:23am will expire on 19<sup>th</sup> December at 11:23am.
- The expiry date is **90 days** from purchase, NOT 3 months, which may be a day or two sooner or later.
- When your course expires, you will no longer have access to the content, resources, or to your certificate.
- Please plan ahead to [download all these documents before your course expires](#).
- Please understand that expiry periods are automated so **it is not possible for the expiry date of courses to be extended**.

Therefore, **your planning is important**.

- The course is 14 hours, and should fit well into a planned schedule of learning. Some people do this at a steady rate of 1.5 hours per week. Others complete the course in 3 straight days. There are many options in between.
- Whatever your preferred learning style, planning ahead for this will assist you to complete the course comfortably within the 90-day timeframe.

#### Certificate:

The name you create for your CBD account is the name that will appear on your Certificate.

- In the ["My Account"](#) page, check that your name is entered as you want it to appear on your certificate.
- Ensure you download your Certificate BEFORE your course expires.

If you get stuck, check our [FAQs](#) sheet in the main menu.

Still stuck? Email [enquiries@childrenbeyonddispute.com](mailto:enquiries@childrenbeyonddispute.com).

**Thank you.**